


<p><b>Vision</b></p>	<p><b>People belong, develop and succeed</b></p>				
<p><b>Strategic Objective</b></p>	<p>We facilitate a responsive and inclusive environment that supports connections, opportunities and achievement of goals</p>				
	<p><b>Listening to our Members</b>  <i>I enjoy coming to see my friends, I love the staff, I enjoy my programs because I picked them</i>  <i>I like listening to music, my friends, I laugh.</i>  <i>Its fabulous, fantastic, I like my staff, my friends, messages of hope, shaking hands and hugs, its good, happy, fun and peaceful. I like that I go there.</i></p>	<p><b>Our Workplace</b></p> <ul style="list-style-type: none"> <li>- We communicate with clarity</li> <li>- We focus on outcomes and leave ego aside</li> <li>- We are connected to and understand our environment</li> <li>- We listen to each other</li> <li>- We are respectful and grateful, active and engaged</li> </ul>	<ul style="list-style-type: none"> <li>- We are agile and flexible</li> <li>- We are strong, clear and consistent</li> <li>- We are resourceful and innovative</li> <li>- We maximise our strengths</li> <li>- We do what we say we will</li> <li>- We refer what we know we cannot do</li> <li>- We celebrate each other</li> </ul>		
<p><b>Key Strategic Goals</b></p>	<p>We pro-actively engage and consult all our stakeholders</p>	<p>We develop partnerships that connect, contribute to and educate our local community</p>	<p>We expand in a strategic and measured manner within the NDIS system</p>	<p>We deliver services using a sustainable person-centred approach</p>	<p>We are an organization of excellence</p>
<p><b>What critical actions are we taking to deliver these goals</b></p>	<p>Develop and deliver a consultation plan</p> <p>Ensure 2 way consultations and feedback mechanisms</p> <p>Engagement informs decision making and advocacy</p>	<p>Participate in community organisations</p> <p>Promote and participate in volunteering</p> <p>Build community awareness around relevant issues</p> <p>Develop networks and connections to create pathways for members</p>	<p>Act on evidence</p> <p>Explore and evaluate new geographic areas and delivery models</p> <p>Establish and maintain relevant partnerships of mutual benefit</p>	<p>Member goals drive services</p> <p>All services are evaluated and documented</p> <p>Delivery models are reviewed based on the current climate and stakeholder needs</p>	<p>Financial sustainability</p> <p>Right people are in the right roles</p> <p>Best practice governance systems and processes deliver compliance and quality</p> <p>Culture and technology support our goals</p>
<p><b>How we will know if we are successful</b></p>	<p>We have a clear consultation strategy with evaluation and feedback processes</p> <p>All feedback is collected and reported</p> <p>Decisions and advocacy are representative and evidence based</p>	<p>Strong relationships exist with all key local organisations</p> <p>We engage as volunteers locally</p> <p>Our community is an educated and informed community</p> <p>Our community provides opportunities for participants</p> <p>There are opportunities for key stakeholder groups to network</p>	<p>Strong datasets exist and are used to inform</p> <p>Growth is evident in new areas and through new services</p> <p>Member numbers are increasing</p> <p>Innovation is demonstrated and evaluated</p>	<p>Feedback from participants families and NDIS is positive</p> <p>Participant goals are being achieved</p> <p>Service delivery is part of a continual improvement process</p>	<p>Financial goals are achieved</p> <p>Workforce plan is implemented and supports the strategic plan</p> <p>High quality, compliance and best practice governance at Board and Executive level is evidenced</p> <p>Staff engagement consistently supports BDS as a workplace of choice</p>